

General Conditions of Sale, Supply and Repair

1. General

In these conditions of trading, "the Company" means EuroHydra Connect B.V. "The Customer" refers to the entity purchasing hydraulic equipment or related services from the Company. These terms apply to all contracts unless otherwise agreed in writing by a director of the Company.

2. Orders

All orders are subject to availability and written acceptance by the Company. Any preliminary communications are considered provisional.

3. Prices

Prices mentioned in the catalogues and promotional materials are indicative only. The Company may adjust prices based on changes in the cost of goods prior to delivery.

4. Manufacturer's Specification

As a distributor, the Company shall not be liable for changes made by manufacturers. Customers accept the risk of manufacturer changes or supply shortages.

5. Software Products

Title and usage rights to software remain with the original copyright holder. The Company transfers only such rights as it possesses.

6. Delivery

Delivery times are estimates. Part deliveries may occur. Delivery charges apply unless otherwise agreed. Incorrect or missing deliveries must be reported within 24 hours.

7. Payment

Payment is required prior to dispatch unless agreed otherwise. Interest of 2% per month applies to overdue accounts. The Company may reclaim unpaid goods.

8. Force Majeure

The Company is not liable for losses caused by events beyond its control, including legal restrictions or impossibility of performance.

9. Insolvency

The Company may suspend deliveries if the Customer becomes insolvent or enters administration.

10. Title and Risk

Risk passes at delivery. Title remains with the Company until full payment is received. The Customer must store goods separately and allow recovery in case of non-payment.

11. Claims Against the Company

The Company passes on manufacturer warranties where available. Liability is limited to the purchase price. Indirect losses are excluded.

12. Returns

Goods are deemed accepted unless rejected in writing within 7 days. Rejections require detailed explanation. Customers must notify the Company, obtain a return label, and return goods in original packaging. Approval is required prior to return.

13. Export Requirements

Customers are responsible for complying with export laws and ensuring that goods meet international and local regulations, including documentation standards, and must ensure full adherence to all applicable international sanctions and trade restrictions.

14. Severability

If any part of these conditions is unenforceable, the remainder remains valid.

15. Law and Jurisdiction

All contracts are governed by Dutch law. Disputes shall be settled in the Dutch courts.

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